

Reservations:

We encourage you to make your reservations as soon as you decide you want to go on a trip. Why? Because only a limited number of people can be accommodated on our motorcoaches and some trips fill up quickly. Your deposit reserves your spot. To make a reservation simply call our office. Deposits are due 10 days after making your reservation. A confirmation will be mailed after your deposit is received. Credit card payments will incur a 3% to 5% surcharge due to the processing fees charged to us by Credit Card Processors. Local number 864-225-7783 or Toll free 800-972-1741. Mail deposits to: Ionosphere Tours – 307 N. Main St. – Anderson, SC 29621

Cancellation & Trip Interruption Protection:

When you make a reservation for a Tour, you will be offered, CHUBB LTD. Travel protection at that time. Travel protection offers insurance benefits & non-insurance benefits. If you choose to purchase this protection we will accept the payment and you will be sent a Certificate of Insurance. For this motorcoach tour coverage, pre-existing conditions will be waived if your payment is received within 15 days of making your initial trip deposit. Because of cancellation penalties incurred, especially on cruises we strongly recommend the purchase of Cancellation/Interruption Protection. Without the purchase of travel protection you will only receive a full refund if you cancel before the final payment date listed on each of the trips brochures. Travel protection premiums are non-refundable.

I.T.'s MONEY:

For each day you travel with us you will receive \$2.00 of I.T.'s Money (Ionosphere Tours Money). You may apply that amount to any Ionosphere Tour. The coupon is not transferable to any other person and is not redeemable for cash. When submitted, the I.T.'s money credit will be deducted from the final payment of the tour for which it is being used.

What's Included:

Transportation:

Round-trip transportation is provided via our Prevost motorcoaches. All coaches are equipped with restroom, air-conditioning, adjustable seats, DVD & monitors, public address system, scenic view cameras, and tinted panoramic viewing windows

Accommodations:

Your highly-rated accommodations are chosen on the basis of location and cleanliness. We think you'll be delighted with our selections. We will try to accommodate special room requests, but they can not be guaranteed. Room assignments are made by the hotel.

ROOM CLASSIFICATIONS:

Single...**1 person/1 bed** - Double...**2 persons/2 beds** - Triple...**3 persons/2 beds** - Quad...**4 persons/2 beds**

Sightseeing:

All sightseeing tours, guides, and admissions are covered in the tour price as outlined in the itinerary.

Luggage Handling:

Luggage handling is included (when available)- 1 bag per person. On occasion you may be asked to handle your own luggage. You may also bring 1 small overnight bag which will be your personal responsibility. Customers are reminded that we will gladly allow storage of carry-on bags in the luggage bay under the coach. Drivers will not be responsible for bringing these items to the rooms or for providing access to these bags until the end of the day.

Gratuities:

All necessary tips to bellmen, doormen, and dining room tips on meals in the itinerary are included.

Meals:

Meals are covered if so stated in the itinerary. The following codes describe what meals can be expected: B – Breakfast (Breakfast may be a full or a continental breakfast), L - Lunch, D - Dinner

What's Not Included:

Meals: Other than meals stated on the itinerary.

Personal expenses: Room Service, telephone calls and all other items of a personal nature.

Gratuities to Tour Director and Driver: Gratuities are appreciated, and the amount is always at your discretion.

Suggestions - \$3.00-\$5.00 per person per day for your Tour Director and \$3.00-\$5.00 per person per day for your Driver.

Gratuities on Cruises: You will be given guidelines from the Cruise Company for expected tipping.

DEPARTURE and RETURN POINTS:

We will depart and return to the same locations on each of our tours. The following is a list of those places. In some cases if you are the only passenger at a location, we may ask you to join us at a nearby location. Anderson, SC – Walmart on Liberty Hwy.; Lavonia, GA– Silo Center- exit 173 off I-85; Grovetown, GA– Walmart exit 190 off I-20; N. Augusta, SC – Walmart Hwy 25 (Edgefield Rd.) near I-20; Aiken, SC – Walmart Hwy 1.

OTHER DEPARTURE and RETURN POINTS:

We will also pick up along most major routes, such as I-20, I-85, I-95, and I-75 when the tour travels through a city on both its departure and return. Ask for details when you call to make your reservation!

A **special** pick-up for a group depends upon the number of passengers, distance involved, and length of the tour. All special pickups *must* be approved.

Our departure locations are doing you and Ionosphere Tours a service by allowing us to use their establishments for arrivals and departures. Not all of these locations allow parking. If you must leave a vehicle parked while on tour, kindly check with someone at that pick-up point. Neither these locations nor Ionosphere Tours are responsible should damage occur to your vehicle.

Please be at your departure point and *visible* at least ten (10) minutes prior to your scheduled departure time.

THE STAY IS ON US:

Ionosphere Tours offers a maximum of \$90.00 towards an overnight stay prior to the tour departure to anyone subject to all of these conditions:

- Takes a tour of 5 days or more in duration.
- Lives more than 70 miles from the *nearest* available pick-up point for that tour.
- *Verifies* pick-up point and *requests* the \$90.00 refund and provides a receipt for the overnight room. (When the tour departure time is late enough to allow you to drive to the departure point that morning, an overnight stay is not warranted.)